



# How Should Reseller DNS Be Configured?

## Concept

In order for resellers to connect their domains to your servers, they will need to create DNS records.

## Procedure

### Portal DNS A Records

To illustrate the steps you will need to take we will use an example of a primary portal hostname of portal.mycarrier.com while the reseller will use portal.myreseller.com

The A record for portal.myreseller.com should generally be the same as that of portal.mycarrier.com. For example:

Туре	Domain Name	Value	TTL
A	portal.mycarrier.com	4.34.66.4	1800
А	portal.myreseller.com	4.34.66.4	1800

Alternatively, you could have them create a CNAME record for your portal. The advantage is that resellers do not have to update DNS records in the event that your portal servers change, however, this does expose the main server host if someone looks further into the DNS configuration.

Туре	Domain Name	Value	TTL
CNAME	portal.myreseller.com	portal.mycarrier.com	1800

Also, ensure SSL certificates are loaded per the directions for reseller domains as outlined in the article How Do I Install SSL Certificates On My Servers? (See YABBITtechs about this)

## Email Sending

Assuming the reseller accounts will send email from an @myreseller.com account, they may need an SPF record to enable your Cores to send email for their domain. However there's two methods to address reseller email sending

#### Reseller SMTP

If a reseller wants to use their own SMTP servers the YABBIT techs for setup.

